

BEST PRACTICE CONFERENCE:

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12 CPD HOURS
ACCREDITED BY
RCGP AND AMSPAR

WEDNESDAY 18 OCTOBER

NAPC KEYNOTE THEATRE



Time	Session
09:00 - 09:05	Welcome from conference chair John Stapleton, award-winning presenter and journalist
09:05 - 09:50	Keynote opening address: Driving forward primary care as the NHS prepares to turn 70 – a team approach to population health management Dr Nav Chana, Chair, NAPC, Michael Macdonnell, National Director for Health System Transformation, NHS England
10:00 - 10:30	Impact of primary care homes on patients, staff and general practice Dr Steve Kell, Lead GP, Larwood and Bawtry Primary Care Home, Maria Howdon, Lead, Thanet Health CIC Primary Care Home, Dr Stewart Smith, GP Partner, St Austell Healthcare Primary Care Home
10:35 - 11:05	The quadruple aim – improving outcomes, patient experience, costs and pride in work Dr Martin McShane, Chief Medical Officer for Clinical Delivery, Optum UK
12:00 - 12:30	Session TBC
12:35 - 13:05	Talking point: Where are we heading with general practice? Chris Hopson, Chief Executive, NHS Providers, Dr Michelle Drage, Chief Executive, Londonwide LMCs, Dr James Kingsland, President, NAPC
14:05 - 14:50	Address by Simon Stevens, Chief Executive, NHS England, followed by discussion and Q&A Simon Stevens, Chief Executive, NHS England, Dr Nav Chana, Chair, NAPC, Louise Watson, New Care Models Programme Director, NHS England
14:55 - 15:35	Session sponsored by NHS England - New Care Models
16:10 - 16:40	Getting serious about CVD prevention: saving lives and saving money - at scale Dr Matt Kearney, GP and National Clinical Director for Cardiovascular Disease Prevention, NHS England and Public Health England
16:45 - 17:35	Closing keynote: How do we develop a workforce that is up to the challenge? Dr Nav Chana, Chair, NAPC, Dr James Morrow, GP, Granta Medical Practices, Primary Care Home, Niall Dickson, Chief Executive, NHS Confederation, Janet Davies, Chief Executive & General Secretary, Royal College of Nursing
17:35 - 17:40	Close of day one by conference chair John Stapleton, award-winning presenter and journalist

CLINICAL UPDATE

Time	Session
09:20 - 09:50	Check list manifesto – introduction to UKMEC 2016: Dr Paula Briggs, Consultant in Sexual and Reproductive Health, Southport and Ormskirk Hospital NHS Trust GP Clinical Theatre 2
09:55 - 10:25	Update in chronic heart failure management for primary care: Professor Ahmet Fuat, GPSI Cardiology, Honorary Professor of Primary Care Cardiology, Durham University and President, PCCS CIC GP Clinical Theatre 1
10:30 - 11:00	Reducing the risks – how can saving yourself from medico-legal trouble benefit patients? Dr Wendy Pugh, Medico-Legal Adviser, Medical Defence Union (MDU)
11:05 - 11:35	Inspired logic: current and future treatment of COPD Dr Richard Russell, Consultant Respiratory Physician, Southern Health NHS Foundation Trust
11:50 - 12:20	Early cancer recognition: focus on lung and ovarian cancer Dr Nick Summerton, General Practitioner, Public Health Consultant & Medical Director, Driffeld Medical Practice & Bluecrest Health GP Clinical Theatre 2
12:25 - 12:55	Session sponsored by Boehringer Ingelheim GP Clinical Theatre 2
13:55 - 14:25	Common CAMHS problems seen in primary care: Dr Trinisha Govender, Consultant Child and Adolescent Psychiatrist, Hertfordshire Partnership NHS Foundation Trust GP Clinical Theatre 1
14:30 - 15:00	Delivering transformational change and sustainable innovation in cardiovascular diagnosis and care: evidence-based models for improving cardiovascular care in your area Lynne Ruddick, Professional Lead (South) - Health Services Engagement, British Heart Foundation
15:05 - 15:35	Reducing NHS spend on prescribable items that are of limited clinical value or low priority: Dr Graham Jackson, Co-Chair, NHSCC GP Clinical Theatre 2

CLINICAL MASTERCLASS

Time	Session
09:55 - 10:25	Managing risk factors in diabetes: Ansu Basu, Consultant Physician and Endocrinologist, City Hospital, Birmingham, Hon. Senior Lecturer, University of Birmingham GP Clinical Theatre 2
10:30 - 11:00	Session sponsored by Lilly GP Clinical Theatre 2
11:50 - 12:20	How to manage complex and challenging care in community settings: Dr Waqar Malik, Consultant Diabetologist, Birmingham Community Healthcare NHS Foundation Trust GP Clinical Theatre 1
12:25 - 12:55	Diabetes guidelines update: Muhammad Ali Karamat, Consultant Physician and Honorary Senior Lecturer Diabetes and Endocrinology, Heart of England NHS Foundation Trust GP Clinical Theatre 1
13:55 - 14:25	Fighting chronic inflammatory disorders: focus on eczema, psoriasis and acne: Dr Tracey O'Shea, Lead GP, Modality Partnership Dermatology Service, Birmingham GP Clinical Theatre 2
14:30 - 15:00	Improving psoriasis outcomes: a time for change in primary care? Ibrar Ahmed GP Clinical Theatre 2
15:05 - 15:35	Confident diagnosis of skin lesions – the common and the less common: Dr Simon Clay, GPwSI in Dermatology, Poplars Surgery, Erdington, Birmingham GP Clinical Theatre 1
16:15 - 16:45	Managing procedures of limited clinical value in general practice: Dr Tracey O'Shea, Lead GP, Modality Partnership Community Dermatology Service, Birmingham GP Clinical Theatre 1

DIABETES MASTERCLASS

DERMATOLOGY MASTERCLASS

PRACTICE BUSINESS AND FINANCE THEATRE

Time	Session
09:55 - 10:00	Welcome by Theatre chair Jo Wadey: Jo Wadey, Practice Business Manager, St Lawrence Surgery and Co-Chair, Practice Management Network
10:00 - 10:30	General practice under pressure – stabilising and transforming to a sustainable model: Dr Michelle Drage, Chief Executive, Londonwide LMCs
10:35 - 11:05	Putting digital technology at the heart of primary healthcare's transformation Keith Nurcombe, Director of Sales & Marketing, DoctorLink
11:45 - 12:15	General Practice Forward View and a vision for the future of primary care: Dr Arvind Madan, Director of Primary Care and Deputy National Medical Director, NHS England
12:20 - 12:50	New care models and implications for medical indemnity Dr Helen Hartley, Head of Underwriting Operations, Medical Protection Society
13:55 - 14:25	Creating a new breed of practice manager Karen Sallis, Business Manager, Bersted Green Surgery
14:30 - 15:00	Rising to the Challenge of Managing a GP Practice At Scale Bridget Sampson, Managing Partner, St Austell Healthcare
15:05 - 15:35	Where's the money? The GP Forward View: understanding funding flows at a local level Steven Ingram, Head of Primary Care – NHS England (South East) Local Regional Office, NHS England
16:15 - 16:45	What is the GPs' role in Accountable Systems? Justin Cumberlege, Partner and Head of Primary Care, Cripps LLP
16:45	Chair close: Jo Wadey, Practice Business Manager, St Lawrence Surgery and Co-Chair, Practice Management Network

DDA THEATRE



Time	Session
09:50 - 09:55	Introduction: Matthew Isom, Chief Executive, Dispensing Doctors' Association
09:55 - 10:45	View from the Department of Health's Pharmacy Team Susan Grieve, Principal Pharmacist, Department of Health
10:50 - 11:30	Maximising dispensing profitability Dr Richard West, Chairman, Dispensing Doctors' Association
12:00 - 13:00	Chairman's address, followed by DDA AGM Dr Richard West, Chairman, Dispensing Doctors' Association
14:05 - 14:50	Falsified medicine directive (FMD) briefing to Dispensing Doctors Association conference Jerome Bertin, General Manager, SecurMed UK
15:00 - 15:45	Report from the coalface of medical politics: Dr David Bailey, Dispensing Policy Lead, GPC
15:50 - 16:30	Processing and payment for dispensing doctors: Philip Edwards, Prescriptions Business Development Pharmacist, NHS Business Service Authority (Prescription Services), Laura Cook, Team Manager, NHS Business Service Authority (Prescription Services)

WORKSHOPS

Time	Session
10:15 - 10:45	Creating smarter patient access through digital communications Luke Wyatt, CCG Business Manager, MJOG Limited
10:50 - 11:20	Sustainability through best practice. How the NHS Business Services Authority (NHSBSA) is helping to enable best practice at pace and scale Peter Standfield, Stakeholder and Opportunity Lead, Pacific team, NHSBSA, Paul McGettigan, Business Innovation Lead, Pacific team, NHSBSA
11:55 - 12:25	A place for scar management – building aftercare into patient consultations Natalia Wieclaw, UK's Training and Congress Manager, Bio-Oil UK
12:30 - 13:00	Care of the transgender patient Alan Frame, Risk Adviser, MDDUS
13:05 - 13:35	Practice mergers - a practical look at the core legal issues Robert Day, Senior Lawyer, BMA Law
13:45 - 14:15	Session delivered by Nutricia Advanced Medical Nutrition
14:20 - 14:50	Ovarian Cancer: NICE guidance and update Dr Victoria Barber, GP Principal, Parklands Surgery, Rushden, Northants
14:55 - 15:25	Can you afford not to work with your patients? Sandy Gower, Managing Partner, Bennetts End Surgery, Trustee, National Association for Patient Participation, Dr Patricia Wilkie, President and Chairman, National Association for Patient Participation

THURSDAY 19 OCTOBER

NAPC KEYNOTE THEATRE



Time	Session
09:00 - 09:05	Chair's welcome back to day two of Best Practice
09:05 - 09:40	Opening plenary debate: The drive to improve access to general practice and NHS services Panel: Dr Crystal Oldman CBE, Chief Executive, QNI, Ash Soni OBE, Clinical Network Lead, Lambeth CCG and past president of the RPS, Dr Jonathan Cope, GP Partner, Beacon Medical Practice (rapid test site for the Primary Care Home)
09:45 - 10:25	Achieving a CQC Outstanding Rating: How do you do it? Professor Steve Field, Chief Inspector of General Practice, CQC, Hugo Minney, Chief Executive, TyneHealth
10:30 - 11:00	Keynote address from: Steve Brine, Parliamentary Under-Secretary of State for Public Health and Primary Care
11:40 - 12:25	The new healthcare landscape...ACs and STPs... what does it mean for primary care? Panel TBC
13:40 - 14:25	Refreshing the relationship: public health and primary care Duncan Selbie, Chief Executive, Public Health England
14:30 - 15:00	International insight: Chris Goodey, CEO, National Association of General Practitioners (Ireland) Dr Al Mulley, Managing Director for Global Health Care Delivery Science - The Dartmouth Institute
15:50 - 16:30	Session TBC
16:30 - 16:35	Close of conference – Dr James Kingsland, President, NAPC

CLINICAL UPDATE

Time	Session
09:40 - 10:10	Primary care AF management - explained: Dr Mammen Ninan, GPSI in Cardiology, NHS Blackburn with Darwen GP Clinical Theatre 1
10:50 - 11:20	Session delivered by George Moncrief
11:30 - 12:00	Implementing the NICE Multimorbidity Guideline in Primary Care: Andrew Clegg, Senior Lecturer & Honorary Consultant Geriatrician, University of Leeds and Bradford Teaching Hospitals GP Clinical Theatre 2
12:05 - 12:35	Confidentiality and sharing of information Dr Carol Chu, Medico-legal adviser, Medical Defence Union (MDU)
13:40 - 14:10	Red flags in headaches: Dr Andrew Dowson, Clinical Lead East Kent Headache Service, King's Headache Service GP Clinical Theatre 1
14:15 - 14:45	Tackling alcohol and liver-related harm in local communities: Dr Neeraj Bhala, Consultant GI, Queen Elizabeth Hospital Birmingham, Member of the NICE Guidelines Development Group on Alcohol-use disorders GP Clinical Theatre 1

CLINICAL MASTERCLASS

Time	Session
09:40 - 10:10	Asthma made simple: Dr Steve Holmes, PCRS-UK Education Lead, The Park Medical Practice, Shepton Mallet GP Clinical Theatre 2
10:15 - 10:45	Session sponsored by Napp GP Clinical Theatre 2
11:30 - 12:00	COPD update: Dr Katherine Hickman, PCRS-UK regional lead, York and Humber GP Clinical Theatre 1
12:05 - 12:35	Respiratory potpourri: Dr Steve Holmes, PCRS-UK Education Lead, The Park Medical Practice Shepton Mallet, Dr Katherine Hickman, PCRS-UK regional lead, York and Humber GP Clinical Theatre 1
12:40 - 13:10	Session sponsored by Mylan GP Clinical 1
13:50 - 14:20	Low back pain and sciatica – a practical approach to implementing the latest NICE guideline: Dr Simon Somerville, GPwST Musculoskeletal Medicine, Arthritis Research UK Primary Care Centre, Keele University GP Clinical Theatre 2
14:25 - 14:55	Osteoporosis Update Dr Zoe Paskins, Senior Lecturer and Honorary Consultant in Rheumatology, Arthritis Research UK Primary Care Centre, Research Institute for Primary Care & Health Sciences, Keele University GP clinical 2
15:20 - 15:50	Top tips on diagnosing early inflammatory arthritis: Dr Louise Warburton, Clinical Lead for Telford, MSK Service (TEMS), Associate Medical Director Shropshire Community NHS Trust, Senior Lecturer Keele University, Trustee of ARMA (Arthritis and Musculoskeletal Alliance) GP Clinical Theatre 1
16:00 - 16:30	Self-management in osteoarthritis: Dr Elizabeth Cottrell, NIHR Academic Clinical Lecturer in Primary Care, Research Institute for Primary Care and Health Sciences, Keele University GP Clinical Theatre 2

RESPIRATORY MASTERCLASS

MSK MASTERCLASS

PRACTICE BUSINESS AND FINANCE THEATRE

Time	Session
09:35 - 09:40	Welcome to day two by Theatre Chair Val Hemspey: Val Hemspey, Practice Manager, Bridges Medical Practice, Gateshead, Member, NAPC Council
09:40 - 10:10	Budgeting for profit – Invest to save: Steve Williams, Co-Chair, Practice Management Network
10:15 - 10:45	Session TBC
11:25 - 11:55	Confronting the GP Practice workforce challenge with quality workforce data: Ian Thornber, Analytical Section Head & Information Analyst, NHS Digital, Mark Stewart, Analytical Section Head & Information Analyst, NHS Digital
12:00 - 12:30	Funding new premises fit for the forward-looking NHS: John Hearle, Joint Chairman, Primary Care Premises Forum and Primary Care Premises Consultant, Aitchison Raffety
13:35 - 14:05	Undergoing an administrative merger: the good, the bad and the ugly Steve Donlan, Management Partner, Endeavour Practice/Martonside Medical Centre; Steering Group Member, Practice Management Network; Board Member of local GP Federation, ELM Alliance
14:10 - 14:55	Primary care navigation – Upskilled frontline staff lead the way: Dr Jackie Tavabie, GP, Bromley, Rose Wilson, Practice Manager, Old Kent Road Surgery, London, David Cowan, West Wakefield Health & Wellbeing Ltd Care Navigation Programme Manager, Katherine Andrews, Programme Manager for Primary Care Navigation, NAPC
15:25 - 15:55	Our health partnership: Britain's largest general practice partnership – two years on Dr Vish Ratnasuriya, Chair, Our Health Partnership, Birmingham

DDA THEATRE



Time	Session
09:50 - 09:55	Introduction: Matthew Isom, Chief Executive, Dispensing Doctors' Association
09:55 - 10:45	Dispensing Doctors and the future of the NHS: Dr David Jenner, GP, Cullompton Devon and Board Member, Dispensing Doctor's Association
10:55 - 11:30	The value to your business in having a Purchasing Manager/Buyer: Rachel Balcombe, Purchasing Manager, Riverside Surgery
12:00 - 12:40	Expect the unexpected - a different approach to training staff: Rt Hon Vanessa Kingsbury, Founder Fellow of the RPS, Managing Director, Buttercups Training Ltd
12:45 - 13:15	Sponsored session by PSUK
14:35 - 15:15	Sponsored session by Teva

WORKSHOPS

Time	Session
09:40 - 10:10	The primary care workforce at scale - engaging GP locums: Dr Richard Fieldhouse, Chairman, National Association of Sessional GPs
10:15 - 10:45	Information, infrastructure and incentives: delivering medicines management and optimisation Alexander Miller, Medicines Management and Optimisation Manager, Optum, Stefan McDonald, Client relationship and Business Director, ScriptSwitch, Optum
10:50 - 11:20	Core skills in musculoskeletal care Dr Louise Warburton, Clinical Lead for Telford MSK Service (TEMS), Associate Medical Director Shropshire Community NHS Trust, Senior Lecturer Keele University, Trustee of ARMA (Arthritis and Musculoskeletal Alliance), Dr Daniel Murphy, GP, Dr Andrew Jackson, GP and GPwSI in MSK
11:25 - 11:55	Quality, safety and efficiency – making the most of GP online services: Dr Damien Williams, Digital Clinical Champion with NHS England; GP at Hall Green Health; Clinical Lead for Birmingham CrossCity CCG, Patient Online, NHS England
12:00 - 12:30	Why the over 50s DO need to supplement Dr Max Gowland, Founder, Prime Fifty Ltd
12:35 - 13:05	The MCP Contract – critical points to consider: Bob Senior, Head of Medical Services, RSM UK, Chair, AISMA
13:15 - 13:45	Tips on how to support parents and carers who have children with additional needs: Jo Wadey, Practice Business Manager, St Lawrence Surgery and Co-Chair, Practice Management Network
13:50 - 14:50	Online healthcare delivery: Learning from CQC inspections Professor Steve Field, Chief Inspector of General Practice, CQC, Dr James Clemence, Senior Clinical Fellow to Chief Inspector of General Practice, CQC
14:55 - 15:25	What makes a successful GP practice? Bob Senior, Head of Medical Services, RSM UK, Chair, AISMA
15:30 - 16:00	Bidding for competitive tenders as a GP Federation: Kate Brentley, Managing Director, West Wakefield Health and Wellbeing

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