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# Conference Timetable by Stream: Wednesday 17<sup>th</sup> October

## GP CLINICAL UPDATES

09:10 09:40	<b>Rheumatology update</b> <b>Dr Ben Empson</b> , GPwSI Rheumatology, Modality Partnership	GP Clinical Theatre 1
09:50 10:20	<b>Delivering real sustainable transformation in optimal CVD care in the context of continual NHS organisational and structural change</b> <b>Chris Annus</b> , Service Innovation and Evaluation Manager, The British Heart Foundation <i>Sponsored By:</i>	GP Clinical Theatre 1
11:15 11:45	<b>Clinical assessment of low back pain in 10 minutes – What on earth is spondyloarthritis?</b> <b>Dr Daniel Murphy</b> , General Practitioner, Honiton Surgery, Honiton; <b>Kay Stevenson</b> , Consultant Physiotherapist/Senior Knowledge Mobilisation Fellow, Midlands Partnership Foundation Trust and Keele University <i>Sponsored By:</i>	GP Clinical Theatre 2
11:50 12:20	<b>Mental Capacity: A practical approach</b> <b>Dr Clare Sweeney</b> , Medico-Legal Adviser, The Medical Defence Union <i>Sponsored By:</i>	GP Clinical Theatre 1
11:55 12:25	<b>Diagnosing and supporting patients with Inflammatory Bowel Disease – top tips for busy GPs</b> <b>Dr Kevin Barrett</b> , RCGP and Crohn's and Colitis UK Inflammatory Bowel Disease Clinical Champion, Primary Care Society for Gastroenterology	GP Clinical Theatre 2
12:10 12:40	<b>Session title coming soon</b> <i>Sponsored By:</i>	Best Practice Open Theatre
12:30 13:00	<b>Management of the consequences of cancer and its treatment in Primary Care</b> <b>Dr Anthony Cunliffe</b> , Macmillan National Lead GP Advisor, Macmillan Cancer Support	GP Clinical Theatre 1
12:50 13:10	<b>Session title coming soon</b> <i>Sponsored By:</i>	Best Practice Open Theatre
13:20 14:05	<b>Session title coming soon</b> <i>Sponsored By:</i>	GP Clinical Theatre 1
15:05 15:35	<b>Case studies in non-valvular AF</b> <b>Dr Yassir Javadi</b> , Primary Care CVD Lead, East Midlands Strategic Clinical Network <i>Sponsored By:</i>	GP Clinical Theatre 2
16:20 16:50	<b>Session title coming soon</b> <b>Dr Stephanie Gallard</b> , Dermatology GP, Liverpool ICATS, Deputy Medical Director, Wirral Community NHS Trust <i>Sponsored By:</i>	GP Clinical Theatre 1
16:25 16:55	<b>Closing the Gap – Improving physical healthcare outcome in mental illness</b> <b>Dr Peter Aitken</b> , MRCPsych, Consultant Psychiatrist, Devon Partnership NHS Trust	GP Clinical Theatre 2

## BEST PRACTICE IN DIABETES

11:30 12:00	<b>Turning the tide of Type 2 Diabetes – the healthier you: NHS Diabetes Prevention Programme</b> <b>Dr Chirag Bakhai</b> , GP and Primary Care Advisor, NHS Diabetes Programme, NHS England	Keynote Theatre
12:40 13:25	<b>Dietary advice for people with Type 2 Diabetes: There is no such thing as a diet for diabetes... or is there?</b> <b>Jane Diggle</b> , Practice Nurse with an interest in Diabetes, Church View Health Centre, South Kirkby, West Yorkshire	Nursing Theatre 2
15:15 16:00	<b>Injectable devices for insulin and GLP-1 practical workshop</b> <b>Beverley Bostock-Cox</b> , Clinical Lead, Education for Health, Committee Member, Primary Care Cardiovascular Society	Nursing Theatre 1

## FUTURE OF GENERAL PRACTICE

09:05 09:10	<b>Welcome</b> <b>John Stapleton</b> , Award-Winning Presenter/Journalist	Keynote Theatre
09:10 09:40	<b>Opening Keynote Address: The place of general practice in the NHS long-term plan</b> <b>Dr Richard Vautrey</b> , Chair, BMA's GP Committee	Keynote Theatre
09:50 10:40	<b>Keynote Debate: What next for general practice?</b> <b>Dr Jonathan Leach</b> , General Practitioner, Davenall House Bromsgrove, Joint Honorary Secretary, RCGP; <b>Dr Nikita Kanani</b> , Deputy Medical Director of Primary Care, NHS England; <b>Dr Richard Vautrey</b> , Chair, BMA's GP Committee; <b>Dr Zoe Norris</b> , Chair of the Sessional Subcommittee, GPC UK	Keynote Theatre
10:50 11:20	<b>Digital disruption in general practice - opportunities now and in the future</b> <b>Sam Shah</b> , Director of Digital Development, NHS England	Keynote Theatre
12:00 12:30	<b>Do new models of care demand new structures?</b> <b>Justin Cumberlege</b> , Partner and Head of Primary Care, Cripps LLP <i>Sponsored By:</i>	Practice Management Theatre
12:10 12:40	<b>Delivering Primary Care at scale – the ingredients!</b> <b>Dr Hasnain Abbasi</b> , MBBS DRCOG MRCP PGCertMedEd, GP Founder, Director, AT Medics	Keynote Theatre
16:30 17:00	<b>Group Consultations – how do I get started?</b> <b>Dr Fraser Birrell</b> , Consultant, Senior Lecturer in Rheumatology, Newcastle University; <b>Louise Brady</b> , Primary Care and Community Nurse Lead, Greater Manchester Health and Social Care Partnership	Keynote Theatre

## NAPC ANNUAL CONFERENCE

13:40 14:20	<b>Welcome</b> <b>Dr Nav Chana</b> , Director, National Association of Primary Care (NAPC); <b>Matthew Swindells</b> , National Director: Operations and Information, NHS England	Keynote Theatre
14:30 15:00	<b>The ICS – can it deliver?</b> <b>Dr Karen Kirkham</b> , Clinical Lead for Primary Care, Dorset Integrated Care System; <b>Dr Nina Pearson</b> , GP Lead, Bedfordshire, Luton and Milton Keynes (BLMK) Integrated Care System; <b>Dr Claire Fuller</b> , Senior Responsible Officer, Surrey Heartlands Health and Care Partnership; <b>Stephen Dorrell</b> , Chair, NHS Confederation	Keynote Theatre
15:10 15:40	<b>Primary and acute care breaking down the barriers</b> <b>Susan Acott</b> , Chief Executive, East Kent Hospitals NHS University Foundation Trust; <b>Jane Wilson</b> , Medical Director, Kingston Hospital NHS Foundation Trust; <b>Dr James Morrow</b> , GP, Managing Partner and Lead, Granta and Shelton Primary Care Home	Keynote Theatre
15:50 16:20	<b>Surviving winter all year long</b> <b>Dr Ash Pesheh</b> , GP and Lead, Thanet Health CIC Primary Care Home; <b>Ash Soni OBE</b> , President, Royal Pharmaceutical Society	Keynote Theatre

## DIGITAL INNOVATION IN PRIMARY CARE

09:30 10:00	<b>Making digital healthcare adoption a reality</b> <b>Dr Aumran Tahir</b> , MBBS MSc DGM DRCOG DCH DFRSH FRCGP PGCertMedEd, GP Founder & Director, Chief Clinical Information Officer, AT Tech; <b>Sam Shah</b> , Director of Digital Development, NHS England	Best Practice Open Theatre
10:10 10:40	<b>Smartphone enabled urinalysis for albumin screening</b> <b>Katherine Ward</b> , Chief Commercial Officer, MD UK & Europe, Healthy.io <i>Sponsored By:</i>	Best Practice Open Theatre
10:40 11:10	<b>Online consultations using digital triage – proof of what this can achieve for your practice</b> <b>Keith Nurcombe</b> , Managing Director - UK, DoctorLink <i>Sponsored By:</i>	Practice Management Theatre
10:50 11:20	<b>Digital disruption in general practice - opportunities now and in the future</b> <b>Sam Shah</b> , Director of Digital Development, NHS England	Keynote Theatre
14:40 15:10	<b>Session title coming soon</b> <b>Mani Dhesi</b> , Transformation Director, SDS MyHealthcare; <b>Ash Vora</b> , Head of Digital, SDS MyHealthcare	Practice Management Theatre
16:10 16:40	<b>Digital Revolution... 325,000 mobile health apps... how do we help our patients choose between them?</b> <b>Dr. Tim Ballard</b> , National GP Advisor Digital and Independent PMS, The Care Quality Commission	Best Practice Open Theatre

## PRACTICE MANAGEMENT

10:00 10:30	<b>Achieving the benefits of working at scale – lessons from Our Health Partnership</b> <b>Dr Mark Newbold</b> , Strategic Advisor, Our Health Partnership; <b>Dr Vish Ratnasuriya MBE</b> , GP Partner and Chair, Our Health Partnership, Birmingham	Practice Management Theatre
10:50 11:50	<b>Q&amp;A with the Experts: covering legal, financial and HR challenges facing general practice</b> <b>Oliver Pool</b> , Partner, Veale Wasbrough Vizards; <b>Amanda Maskery</b> , Partner - Head of Healthcare, Sintons LLP; <b>Bob Senior</b> , FCA, Chairman Aisma, Head of Medical Services, RSM UK Tax and Accounting Ltd	Best Practice Open Theatre
13:30 14:00	<b>Mergers and partnership property finance</b> <b>Ian Crompton ACIB</b> , Head of HealthCare Banking Services, Lloyds Banking Group <i>Sponsored By:</i>	Best Practice Open Theatre
14:00 14:30	<b>The benefits of a practice pharmacist – a true story</b> <b>Michael Orozco</b> , Practice Manager, Peacock Healthcare (part of the IMH Group), Nottingham; <b>Andrew Jackson</b> , Pharmacist, Peacock Healthcare (part of the IMH Group), Nottingham	Practice Management Theatre
14:10 14:40	<b>Transforming a workforce culture to the birth of barefoot GP</b> <b>Dr Simon Cross</b> , Chief of Recruitment & Relationships, Primary Health Care <i>Sponsored By:</i>	Best Practice Open Theatre
14:50 15:20	<b>GP perspective on embedding a clinical pharmacist service model at scale</b> <b>Dr. Adrian Richardson</b> , Regional Medical Director for South Region, The Practice Group <i>Sponsored By:</i>	Best Practice Open Theatre
15:30 16:00	<b>The secrets to a more profitable practice</b> <b>Bob Senior, FCA, Chairman Aisma</b> , Head of Medical Services, RSM UK Tax and Accounting Ltd	Best Practice Open Theatre
16:50 17:20	<b>Session title coming soon</b> <b>Dr Stephane Brookes</b> <i>Sponsored By:</i>	Best Practice Open Theatre

## CLINICAL MASTERCLASS

<b>DERMATOLOGY</b>		
13:40 14:10	<b>Beyond wrinkles: Tackling skin problems in the elderly</b> <b>Dr Tracey O'Shea</b> , Community Dermatology Clinical Lead, Modality Partnership	GP Clinical Theatre 2
14:15 14:55	<b>Dermatology Masterclass: Session title coming soon</b> <i>Sponsored By:</i>	GP Clinical Theatre 2
15:00 15:30	<b>Saving on practice referrals: When do you dare delay?</b> <b>Dr Tracey O'Shea</b> , Community Dermatology Clinical Lead, Modality Partnership	GP Clinical Theatre 1
15:40 16:10	<b>Hair today, gone tomorrow: Managing hair loss and nail disorders in general practice</b> <b>Dr Tracey O'Shea</b> , Community Dermatology Clinical Lead, Modality Partnership	GP Clinical Theatre 1
<b>RESPIRATORY</b> <span style="float: right;">IN ASSOCIATION WITH </span>		
09:15 09:45	<b>Asthma Update - Guidelines, what's new and of relevance to general practice, which ones do you follow?</b> <b>Dr Steve Holmes</b> , General Practitioner, The Park Medical Practice, Shepton Mallet	GP Clinical Theatre 2
09:55 10:25	<b>Respiratory Masterclass: Session title coming soon</b> <i>Sponsored By:</i>	GP Clinical Theatre 2
10:30 11:00	<b>COPD Update [covering GOLD Guidelines]</b> <b>Dr Steve Holmes</b> , General Practitioner, The Park Medical Practice, Shepton Mallet	GP Clinical Theatre 1
11:10 11:40	<b>Pot Pourri - six challenging conditions</b> <b>Dr Steve Holmes</b> , General Practitioner, The Park Medical Practice, Shepton Mallet	GP Clinical Theatre 1

## DDA ANNUAL CONFERENCE

09:50 09:55	<b>Introduction</b> <b>Matthew Isom</b> , Chief Executive, Dispensing Doctors' Association	DDA Theatre
09:55 10:45	<b>Is there a future for rural general practice</b> <b>Dr Robert Lambourn</b> , Chairman, RCGP Rural Forum	DDA Theatre
10:50 11:30	<b>Rural general practice</b> <b>Dr Richard Vautrey</b> , Chair, BMA's GP Committee	DDA Theatre
12:00 13:00	<b>Chairman's address</b> <b>Dr Richard West</b> , Chair, DDA	DDA Theatre
14:00 14:45	<b>Falsified medicines directive</b> <b>Claymore Richardson</b> , DHSC; <b>Susan Grieve</b> , DHSC	DDA Theatre
15:00 15:45	<b>Session title coming soon</b> <i>Sponsored By:</i>	DDA Theatre
15:50 16:30	<b>Mergers, dispensing and appeal decisions – things to be aware of</b> <b>Charlotte Goodson</b> , Adviser, PCC	DDA Theatre



# 8 DEDICATED STREAMS TAILORED TO GPs AND MANAGEMENT PROFESSIONALS!

# Conference Timetable by Stream: Thursday 18<sup>th</sup> October

## GP CLINICAL UPDATES

09:10 09:40	<b>Update on the management of heavy menstrual bleeding with a review of new NICE guidance</b> <b>Dr Aemena Salar</b> , GP with Specialist Interest in Gynaecology, Modality Partnership	GP Clinical Theatre 1
09:50 10:20	<b>Session title coming soon</b> <i>Sponsored By:</i>	GP Clinical Theatre 1
10:10 10:40	<b>Examination of the Shoulder for GPs</b> <b>Dr Soon Lim</b> , President & Education Lead, The Association of Surgeons in Primary Care <i>Delivered By:</i>	Best Practice Open Theatre
11:50 12:30	<b>Session title coming soon</b> <i>Sponsored By:</i>	GP Clinical Theatre 1
11:50 12:35	<b>Suspected neurological conditions and the red flags</b> <b>Dr Nassif Mansour</b> , <b>GPwSI in Neurology</b> , Chairman, Primary Care Neurology Society <i>In Association With:</i>	GP Clinical Theatre 2
13:45 14:15	<b>Uncontrolled asthma in the U.K. is increasing. A debate: What treatment strategies could be the best way to improve this?</b> <b>Jill Leyshon</b> , National Nurse Lead, Respiratory UK, GSK <i>Sponsored By:</i>	GP Clinical Theatre 2
15:40 16:10	<b>De-prescribing in the elderly with multiple long-term conditions</b> <b>Dr Kevin Fernando</b> , <b>FRCP FRCP Edin. FAcadMed MSc Diabetes</b> , GP Partner, North Berwick Health Centre, GPwSI Diabetes & Medical Education, Scottish Lead of the Primary Care Diabetes Society	GP Clinical Theatre 1

## BEST PRACTICE IN DIABETES

09:15 09:45	<b>Top tips from modelling diabetes Best Practice in Primary Care</b> <b>Adam Smith</b> , Consultant, Service Redesign and Improvement Consultancy at Diabetes UK	GP Clinical Theatre 2
09:55 10:25	<b>Delivering the nine care processes for type 2 diabetes</b> <b>Dr Kevin Fernando</b> , <b>FRCP FRCP Edin. FAcadMed MSc Diabetes</b> , GP Partner, North Berwick Health Centre, GPwSI Diabetes & Medical Education, Scottish Lead of the Primary Care Diabetes Society	Nursing Theatre 2
09:55 10:25	<b>Preventing CVD complications in Diabetes</b> <b>Beverley Bostock-Cox</b> , Clinical Lead, Education for Health, Committee Member, Primary Care Cardiovascular Society	GP Clinical Theatre 2
10:30 11:00	<b>Diabetes Masterclass: Session title coming soon</b>	GP Clinical Theatre 1
11:10 11:40	<b>Lifestyle management of those with Pre-diabetes &amp; Type 2 Diabetes</b> <b>Dr Kevin Fernando</b> , <b>FRCP FRCP Edin. FAcadMed MSc Diabetes</b> , GP Partner, North Berwick Health Centre, GPwSI Diabetes & Medical Education, Scottish Lead of the Primary Care Diabetes Society	GP Clinical Theatre 1
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## FUTURE OF GENERAL PRACTICE

09:05 09:10	<b>Welcome</b> <b>John Stapleton</b> , Award-Winning Presenter/Journalist	Keynote Theatre
10:10 10:40	<b>A tectonic shift in the general practice landscape - the risks and challenges</b> <b>Dr Michelle Drage</b> , Chief Executive, Londonwide LMCs, Londonwide Enterprise Ltd	Keynote Theatre
11:30 12:00	<b>Update on data protection law and confidentiality</b> <b>Dr Carol Chu, MB, ChB, MSc (Medical genetics), MD, MRCP, MPhil (Medical Law) DLM</b> , Medico-Legal Adviser, Medical Defence Union <i>Sponsored By:</i>	Keynote Theatre
12:10 12:40	<b>GP Partnership Review Live - have your say</b> <b>Dr Nigel Watson</b> , <b>MBE MB BS FRCPG DCH DRCOG</b> , Chief Executive, Wessex Local Medical Committees Ltd and Independent Chair, GP Partnership Review, Department of Health and Social Care	Keynote Theatre
13:10 13:40	<b>The future of primary care regulation</b> <b>Professor Steve Field</b> , Chief Inspector of General Practice, Care Quality Commission	Keynote Theatre
14:30 15:00	<b>Working at scale - the benefits and tips for success</b> <b>Dr Robert Varnam</b> , Clinical Lead for Primary Care Transformation, Sustainable Improvement Team, NHS England	Keynote Theatre

## NAPC ANNUAL CONFERENCE

09:10 10:00	<b>Primary care homes making an impact</b> <b>Dr Steve Kell OBE</b> , GP Partner and Lead, Larwood and Bawtry Primary Care Home; <b>Dr Philip Wallek</b> , GP and Lead, Lewes Primary Care Home; <b>Professor James Kingland OBE</b> , President, National Association of Primary Care (NAPC); <b>Dr Stewart Smith</b> , GP and Lead, St Austell Healthcare Primary Care Home	Keynote Theatre
13:50 14:20	<b>The future of primary care as the NHS turns 70</b> <b>Dominic Hardy</b> , Director of Primary Care Delivery, NHS England; <b>Dr Michelle Drage</b> , Chief Executive, Londonwide LMCs, Londonwide Enterprise Ltd; <b>Dr Nav Chana</b> , Director, National Association of Primary Care (NAPC); <b>Professor Ian Cummings OBE</b> , Chief Executive, Health Education England	Keynote Theatre
15:10 15:40	<b>Wellness not illness</b> <b>Dr Mark Spencer</b> , GP and Lead, Fleetwood Primary Care Home and Jeremy Hughes, Chief Executive, Alzheimer's Society	Keynote Theatre

## DIGITAL INNOVATION IN PRIMARY CARE

10:40 11:10	<b>Online consultations using digital triage - proof of what this can achieve for your practice</b> <b>Keith Norcombe</b> , Managing Director - UK, DoctorLink <i>Sponsored By:</i>	Practice Management Theatre
10:50 11:20	<b>Debate: Can technology really save general practice?</b> <b>Dr Jonty Heaversedge</b> , Medical Director for Primary Care and Digital Transformation, NHS England (London Region); <b>Dr Masood Nazir</b> , National Clinical Lead, Primary Care Digital Transformation, NHS England; <b>Dr Minal Bakhai</b> , Clinical Advisor, Digital Transformation of Primary Care, NHS England; <b>Paul Bate</b> , Director, NHS Services, Babylon	Keynote Theatre
13:30 14:00	<b>Making patient-level data clinically useful</b> <b>Adam Davies</b> , Senior Innovation and Delivery Partner, NHS Business Services Authority; <b>Peter Standfield</b> , Stakeholder and Opportunity Lead, NHS Business Services Authority <i>Sponsored By:</i>	Best Practice Open Theatre
14:10 14:40	<b>Using AI and virtual consultations to transform primary health care</b> <b>Paul Bate</b> , Director, NHS Services, Babylon	Best Practice Open Theatre

## PRACTICE MANAGEMENT

09:20 09:50	<b>Introducing new roles into general practice</b> <b>Dr Kevin Anderson</b> , GP Partner, Director of Education and Training, Haxby Group	Practice Management Theatre
09:30 10:00	<b>Primary Care at Scale - how do you actually do it?</b> <b>Ross Clark</b> , Partner, Hempsons	Best Practice Open Theatre
10:00 10:30	<b>What does it take to succeed at practice management in the new NHS?</b> <b>John McEvoy</b> , Managing Partner, Haxby Group; <b>Val Hemmsey</b> , Practice Manager, Bridges Medical Practice; <b>Sarah Longland</b> , Business Manager, Sutton Coldfield Group Practice	Practice Management Theatre
10:50 11:20	<b>What to expect from CQC inspections</b> <b>Vicki Wells</b> , Head of Inspection-GP, CQC; <b>Amanda Reynolds</b> , Inspection Manager, CQC	Best Practice Open Theatre
11:20 11:50	<b>Hot topics and top tips for sessional GPs</b> <b>Dr Pooja Arora</b> , General Practitioner	Practice Management Theatre
12:00 12:30	<b>Releasing time for care in General Practice - evidence of the impacts</b> <b>Rachel Hinde</b> , Programme Lead, 'Time for Care' General Practice Development Programme, NHS England	Practice Management Theatre
12:10 12:40	<b>Changes in delivery of Australian Health Care</b> <b>Dr Kevin Bullen</b> , Chief Clinical Officer, Primary Health Care <i>Sponsored By:</i>	Best Practice Open Theatre
14:00 14:30	<b>The NHS pension scheme explained</b> <b>James Gransby</b> , Partner and Head of Healthcare, MHA MacIntyre Hudson; <b>Paul Gordon</b> , Independent Financial Adviser, MacArthur Gordon Financial Advisers <i>Sponsored By:</i>	Practice Management Theatre
14:40 15:10	<b>Primary Care Premises Development - The way forward</b> <b>John Hearle</b> , Medical Premises Consultant, Aitchison Raffety	Practice Management Theatre
14:50 15:20	<b>Physician Associates: A forward view to a sustainable workforce</b> <b>Emma Lomas</b> , Physician Associate in General Practice & Lecturer, University of Birmingham; <b>Lauren Rottman</b> , Physician Associate in Acute Medicine and Physician Associate Ambassador	Best Practice Open Theatre
15:20 15:50	<b>How to Run a Resilient Practice - culture, structure and people</b> <b>John McEvoy</b> , Managing Partner, Haxby Group	Practice Management Theatre

## CLINICAL MASTERCLASS

CVD	IN ASSOCIATION WITH	
13:15 13:45	<b>ECG Refresher</b> <b>Dr Chris Arden</b> , GP & GPSI Cardiology, Editor in Chief, Primary Care Cardiovascular Journal	GP Clinical Theatre 1
13:55 14:25	<b>Sponsored CVD Masterclass: Session title coming soon</b>	GP Clinical Theatre 1
14:35 15:05	<b>Diagnosis and management of Chronic Heart failure in 2018 - What does "NICE" say?</b> <b>Dr Jim Moore</b> , GP and GPSI in Heart Failure, Stoke Road Surgery, Bishops Cleeve	GP Clinical Theatre 2
15:15 15:45	<b>Hypertension</b> <b>Dr Chris Arden</b> , GP & GPSI Cardiology, Editor in Chief, Primary Care Cardiovascular Journal	GP Clinical Theatre 2

  

DIABETES		
09:15 09:45	<b>Top tips from modelling diabetes Best Practice in Primary Care</b> <b>Adam Smith</b> , Consultant, Service Redesign and Improvement Consultancy at Diabetes UK	GP Clinical Theatre 2
09:55 10:25	<b>Preventing CVD complications in Diabetes</b> <b>Beverley Bostock-Cox</b> , Clinical Lead, Education for Health; Committee Member, Primary Care Cardiovascular Society	GP Clinical Theatre 2
10:30 11:00	<b>Diabetes Masterclass: Session title coming soon</b>	GP Clinical Theatre 1
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## DDA ANNUAL CONFERENCE

09:50 09:55	<b>Introduction</b> <b>Matthew Isom</b> , Chief Executive, Dispensing Doctors' Association	DDA Theatre
09:55 10:45	<b>Mergers and Acquisitions - dispensing at scale</b> <b>Jacinta Edgar</b> , DDA Board Member	DDA Theatre
11:00 12:00	<b>Dispensing in a Digital age - Technology review</b> <b>Andy Carrow</b> , NHS Digital; <b>Taskeel Khan</b> , CD Smart developer, Electronic CD Registers; <b>Quintus Liu</b> , CEO, Dispensing Doctor Friendly App, Healthera Ltd	DDA Theatre
12:00 12:40	<b>Dispensing in a digital age - Technology review</b> <b>Taskeel Khan</b> , CD Smart developer, Electronic CD Registers <b>Andy Callow</b> , NHS Digital, NHS App	DDA Theatre
14:00 15:30	<b>Hints and tips for improving margins</b> <b>Dr Phil Koopowitz</b> , Board Member, DDA; <b>Dr Richard West</b> , Chair, DDA	DDA Theatre



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